



WITNESS HEROES BECOME IMMORTALS

MCG | MELBOURNE | 30.09.23



TAKE YOUR PLACE IN HISTORY AT THE 2023 TOYOTA AFL GRAND FINAL

2023 TOYOTA AFL GRAND FINAL

COVID-19 POLICY AND IMPORTANT INFORMATION



Book With Confidence - Except as otherwise set out below or in the AFL Ticket and Entry Conditions, AFL Event Office (AFLEO) will provide clients with a **refund for all 2023 Toyota AFL Grand Final packages and, where applicable, accommodation** in circumstances where the 2023 Toyota AFL Grand Final is impacted by COVID-19 and as a result:

- ▶ The 2023 Toyota AFL Grand Final is cancelled;
- ▶ The 2023 Toyota AFL Grand Final is postponed and/or held at a different venue outside Victoria, and you are unable to attend the match on the revised date or at the alternate location;
- ▶ The stadium capacity at the 2023 Toyota AFL Grand Final is adjusted by the AFL, a State Government and/or the Australian Federal Government, and as a result you are not permitted to attend the 2023 Toyota AFL Grand Final; or
- ▶ Australian State and/or Australian Federal border closures render it not possible for you to attend the 2023 Toyota AFL Grand Final without quarantining.

Where a booking is cancelled by AFLEO due to COVID-19 and AFLEO is unable to obtain a refund for package components from a third party service provider or venue, including in respect of the 2023 Toyota AFL Grand Final official functions and/or souvenir merchandise, no refund will be provided for such package components. If no refund is provided in respect of souvenir merchandise, the merchandise order will be fulfilled.

For the avoidance of doubt, border closures and/or travel restrictions in non-Australian jurisdictions do not qualify you for a refund. Should clients be affected by overseas border closures and/or travel restrictions, these will be assessed on a case-by-case basis.

OTHER IMPORTANT COVID-19 INFORMATION

COVID-19 presents challenges, so it is important that all clients read and understand this information. AFLEO will update clients with any pertinent information as the 2023 Toyota AFL Grand Final approaches.

During your attendance at the 2023 Toyota AFL Grand Final, you must comply with any direction given by the AFL (or AFLEO on behalf of the AFL) and the venue, and any direction or guidance given by the State and Federal government, including any and all directions of the Victorian Government Chief Health Officer in relation to COVID-19.

You acknowledge, even with rigorous capacity and control measures in place at matches, there remains an unquantifiable risk of transmission of viral illness, including COVID-19, at the 2023 Toyota AFL Grand Final at this time. You have considered that risk and your own personal circumstances, including:

- ▶ Any health condition or vulnerability that you may have or that of persons whom you will be in close contact with following your attendance at the 2023 Toyota AFL Grand Final may have; and
- ▶ For a small number of people, COVID-19 has very serious health consequences.

By attending the 2023 Toyota AFL Grand Final you, and any persons who attend with you, acknowledge and accept these risks.

PATRON NAMES AND CONTACT DETAILS

Unless otherwise advised by AFLEO, patrons purchasing packages are able to provide contact details for the purchaser only (name, mobile number and email (or address where purchaser does not have an email account)), and the AFL Event Office will contact you to obtain all guests' names, mobile numbers and emails (or addresses where guest(s) do not have an email account). You must provide this information to AFLEO and ensure that it is accurate.

You acknowledge and agree that all personal details will be collected, used and disclosed in accordance with the AFL Event Office Privacy Policy. You understand that the AFL Event Office also collects personal information on behalf of the AFL, and you have read and agree to the terms of the AFL Privacy Policy.

The 2023 Toyota AFL Grand Final packages and, where applicable, accommodation are sold subject to AFL Event Office Booking Conditions, and AFL Ticket and Entry Conditions.

WITNESS HEROES BECOME IMMORTALS

GOLD

THE ULTIMATE

LIMITED



EDITION

NOBU, THE ATLANTIC & BISTRO GUILLAUME, SATURDAY 30 SEPTEMBER



Combining top-tier pre-game dining and exclusive post-match opportunities, **The Ultimate is your ticket to the inner-sanctum.**

Start your day with an exclusive and intimate lunch at one of Melbourne's leading restaurants, where you will enjoy a pre-game hospitality experience like no other.

Hear from the game's elite, premiership heroes, who will share their personal stories of their own Toyota AFL Grand Final Day experiences.

You and your guests will be transported to the MCG where you will receive privileged access to a genuine money-can't buy experience, before taking-up your premium reserved seating for the 2023 Toyota AFL Grand Final.

Book your Ultimate Grand Final package today and be there to 'Witness Heroes Become Immortals'.

PACKAGE INCLUSIONS

- Premium reserved seat for the 2023 Toyota AFL Grand Final
- An unrivalled pre-game dining experience at one of Melbourne's top restaurants reserved exclusively for guests of 'The Ultimate'
- Interviews and appearances by renowned AFL personalities, sharing their personal Toyota AFL Grand Final stories
- Access to a bar within the MCG, for continuous beverage service throughout the game
- Inner-sanctum 'behind-the-scenes' pre-game experience reserved exclusively for guests of 'The Ultimate'
- Transfers to the MCG
- Exclusive 2023 Toyota AFL Grand Final gift for all guests



THE ULTIMATE PACKAGE

Nobu	\$5,810 inc. GST
The Atlantic	\$5,810 inc. GST
Bistro Guillaume	\$5,810 inc. GST
Price per person	

*All endeavours will be made to seat bookings together within the event. Final allocations will be subject to final mix of booking sizes relative to venue capacity.

BOOK NOW! PLACES ARE STRICTLY LIMITED



To take your place in history, please contact

Clinton Young at the Hawthorn Football Club on **0437 857 248** or by emailing clintony@hawthornfc.com.au

AFL AUTHORISED ON-SELLER OSAFL23/09. CONDITIONS APPLY.



GROUND-FACING

IN-GROUND DINING

HASSETT ROOM, MCG, SATURDAY 30 SEPTEMBER



Experience the 2023 Toyota AFL Grand Final with one of Melbourne's most sought after events.

Located in the first-class dining facilities of the MCG, witness all the pre-game action as you hear from AFL legends while enjoying a sumptuous dining experience from your premium ground-facing room.

Before the first bounce, make your way out to the very best reserved seating to settle in for the big game.

Don't miss your opportunity to 'Witness Hero's become Immortals', book your exclusive in-ground function today!



PACKAGE INCLUSIONS

- › Gourmet three-course meal
- › Premium ground facing dining room
- › Continuous service of premium beverages throughout the event
- › Reserved viewing seats on Level 2
- › Gourmet half-time footy fare
- › Post-match refreshments
- › Complimentary AFL Record per person
- › Guest appearances by current and former AFL players
- › 2023 Toyota AFL Grand Final Souvenir

IN-GROUND DINING PACKAGES

Hassett Room \$4,305 inc. GST
Price per person. Bookings must be made in full tables of 10 guests.

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NON-GROUND FACING

IN-GROUND DINING

YARRA PARK AND FOUNDERS ROOMS, MCG, SATURDAY 30 SEPTEMBER



Experience the 2023 Toyota AFL Grand Final with one of Melbourne's most sought after events.

Located in the first-class dining facilities of the MCG, witness all the pre-game action as you hear from AFL legends while enjoying a sumptuous dining experience.

Before the first bounce, make your way out to the very best reserved seating to settle in for the big game.

Don't miss your opportunity to 'Witness Hero's become Immortals', book your exclusive in-ground function today!



PACKAGE INCLUSIONS

- › Gourmet three-course meal
- › Continuous service of premium beverages throughout the event
- › Reserved viewing seats on Level 2
- › Gourmet half-time footy fare
- › Post-match refreshments
- › Complimentary AFL Record per person
- › Guest appearances by current and former AFL players
- › 2023 Toyota AFL Grand Final Souvenir

IN-GROUND DINING PACKAGES

Yarra Park Room	\$3,310 inc. GST
Founders Room	\$3,310 inc. GST

Price per person. Bookings must be made in full tables of 10 guests.

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NON-GROUND FACING
.....
**IN-GROUND
DINING**

ELITE SUITE, MCG, SATURDAY 30 SEPTEMBER



Experience the 2023 Toyota AFL Grand Final in your own exclusive function.

Located within the MCG, take the opportunity to be part of the 2023 Toyota AFL Grand Final with an exclusive space for you and your clients. Create a fully branded environment for your clients and enjoy premium dining experience as you hear from AFL Legends.

Before the first bounce, make your way out to the very best reserved seating to settle in for the big game.

Don't miss your opportunity to 'Witness Hero's become Immortals', book your exclusive in-ground function today!



PACKAGE INCLUSIONS

- › 2023 Toyota AFL Grand Final Souvenir
- › Opportunity to brand and activate within your own exclusive space.
- › Gourmet three-course meal
- › Continuous service of premium beverages throughout the event
- › Reserved viewing seats on Level 2
- › Gourmet half-time footy fare
- › Post-match refreshments
- › Complimentary AFL Record per person
- › Guest appearances by current and former AFL players

IN-GROUND DINING PACKAGES

Elite Suite	\$3,310 inc. GST
Price per person. Bookings must be made to take the room exclusively for 40pax.	

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BEFORE THE BOUNCE

CENTREPIECE, SATURDAY 30 SEPTEMBER



Kick off the biggest sporting event on the calendar in style.

Hosted at Centrepiece - the 2023 Toyota AFL Grand Final edition of Before the Bounce promises to be an event not to be missed. Indulge in a premium dining experience accompanied by premium beverages, all whilst listening to interviews with current and former AFL stars and personalities and live entertainment. Then it's time to head over to the MCG for the big one, where you'll witness first-hand the 2023 Toyota AFL Grand Final from your premium reserved seat.

Book your Before The Bounce package today and be there to 'Witness Heroes Become Immortals'.



PACKAGE INCLUSIONS

- › Access to the 'Before the Bounce' Grand Final event at the Centrepiece Function space
- › Premium food and beverage service at the event
- › Live entertainment and interviews with current & former AFL personalities
- › Premium reserved seating for the Toyota AFL Grand Final
- › 2023 Toyota AFL Grand Final Record
- › 2023 Toyota AFL Grand Final Souvenir

BEFORE THE BOUNCE PACKAGES

Category 1	\$2,560 inc. GST
Category 2	\$2,495 inc. GST
Price per person.	

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CROWN GRAND FINAL BREAKFAST

CROWN PALLADIUM, SATURDAY 30 SEPTEMBER



Kick off the biggest day on the sporting calendar in style with the ever-popular Crown Grand Final Breakfast.

Crown Palladium will play host to this outstanding event where guests will enjoy a gourmet breakfast while hearing from some of the game's greatest names, all giving their exclusive preview of what to expect for the 2023 Toyota AFL Grand Final.

Book your Crown Grand Final Breakfast package today and be there to 'Witness Heroes Become Immortals'.



PACKAGE INCLUSIONS

- › Guaranteed reserved seat for the 2023 Toyota AFL Grand Final
- › Indulge in a gourmet breakfast and selection of alcoholic and non-alcoholic beverages
- › Be captivated by some of the biggest names from the football and media industry
- › 2023 Toyota AFL Grand Final Record
- › 2023 Toyota AFL Grand Final Souvenir

CROWN GRAND FINAL BREAKFAST PACKAGES

Category 1	\$2,395 inc. GST
Category 2	\$2,330 inc. GST
Category 3	\$2,275 inc. GST
Price per person	

*All endeavours will be made to seat bookings together within the event. Final allocations will be subject to final mix of booking sizes relative to venue capacity.

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FINAL SIREN

YARRA PARK PRECINCT, SATURDAY 30 SEPTEMBER



Take your Toyota AFL Grand Final Day experience to the next level and celebrate at this exclusive post match destination

Witness the 2023 Toyota AFL Grand Final unfold live from the comfort of your reserved seat, before joining your fellow footy fans post-match on the doorstep of the MCG within the Yarra Park Precinct, and enjoy an evening of first-class entertainment and premium hospitality.

'Witness Heroes Become Immortals' at the 2023 Toyota AFL Grand Final and book your Final Siren package today.



PACKAGE INCLUSIONS

- Guaranteed reserved seat for the 2023 Toyota AFL Grand Final
- Access to the Final Siren event held within the Yarra Park Precinct
- Post-game entertainment including live performances from various musical acts
- Premium Beverage service throughout the post match event including beer, cider, wine and soft drink
- Substantial cocktail-style food options
- 2023 Toyota AFL Grand Final Souvenir

FINAL SIREN PACKAGES

Category 2	\$2,430 inc. GST
Category 3	\$2,330 inc. GST
Category 4	\$2,205 inc. GST
Category 5	\$1,995 inc. GST
Price per person	

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GRAND FINAL PLUS PASS

2023 TOYOTA AFL GRAND FINAL



Experience all the drama, excitement, agony, and ecstasy of the 2023 Toyota AFL Preliminary and Grand Final with the Grand Final Plus Pass.

Included in your Grand Final Plus Pass is access to a match of your choice in week three of the 2023 Toyota AFL Final Series, as well as your reserved seat at the 2023 Toyota AFL Grand Final. In addition to the finals access, all guests will receive a 2023 Toyota AFL Grand Final Souvenir.

Book your Grand Final Series Pass today so you can be there to 'Witness Heroes Become Immortals'



PACKAGE INCLUSIONS

- › Access to a match of your choice in week three of the 2023 Toyota AFL Final Series*
- › Guaranteed Reserved Seat for the 2023 Toyota AFL Grand Final
- › 2023 Toyota AFL Grand Final Record
- › 2023 Toyota AFL Grand Final Souvenir

GRAND FINAL PLUS PASS PACKAGES

Category 3	\$1,905 inc. GST
Category 4	\$1,810 inc. GST
Category 5	\$1,695 inc. GST
Category 6	\$1,495 inc. GST
Price per person	

* For full terms and conditions of the Final Series ticket component of the Grand Final Series Pass Package, please visit afleventoffice.com.au/gfseriespassconditions.asp

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WITNESS HEROES BECOME IMMORTALS

2023 TOYOTA AFL GRAND FINAL ACCOMMODATION OPTIONS



Novotel on Collins



Pullman Melbourne on the Park

Located a quick tram ride from Melbourne's city centre, the MCG is easily accessible to a collection of world class hotels and apartments. AFL Event Office has a selection of quality accommodation options available, to help you plan a Grand Final weekend to remember. To find out more, visit afl.com.au/eventoffice or call our experienced team: 1300 235 235 (within Australia).



Official Hotel Group of the AFL



ACCOR HOTELS <small>Official Hotel Group of the AFL</small>	RATING	DISTANCE TO MCG	ROOM TYPE	RATE PER ROOM PER NIGHT	
				GRAND FINAL RATE (FRIDAY & SATURDAY)	EXTRA NIGHT
Mercure Welcome Melbourne	Standard	2.0km	Standard	\$308	\$166
Novotel Melbourne on Collins	Superior	1.8km	Standard	\$470	\$284
Pullman Melbourne on Swanston	First Class	2.0km	Superior	\$438	\$296
Pullman Melbourne on the Park	First Class	350m	Premium Superior	\$714	\$318
ALTERNATIVE HOTEL OPTIONS					
Standard Hotels					
Batmans Hill on Collins	Standard	3.0km	Standard	\$158	\$130
Batmans Hill on Collins	Standard	3.0km	Premier	\$176	\$148
Superior Hotels					
Clarion Suites Gateway	Superior	2.5km	Studio	\$294	\$212
Oaks on Market	Superior	2.5km	Studio	\$332	\$212
Vibe Melbourne	Superior	2.0km	Urban Room	\$338	\$262
Crown Promenade	Premium Superior	2.8km	Standard	\$614	\$278
First Class & Deluxe Hotels					
Crown Metropol	Deluxe	3.0km	Luxe	\$700	\$296
TWO BEDROOM APARTMENTS					
Oaks on Market	Superior	2.5km	Two Bedroom	\$552	\$336
Clarion Suites Gateway	Superior	2.5km	Two Bedroom	\$564	\$378

Rates listed above are per room/apartment per night. Hotel rates are based on up to two persons sharing a room, and two bedroom rates are based on up to four persons sharing an apartment. The Grand Final rate applies to Friday 29 and Saturday 30 September 2023. The extra night rate applies per night before and after these dates. Prices are valid for payment made by direct deposit. Credit card and BPAY payments are also accepted, fees apply. Payment in full is required at time of booking. Accommodation options are subject to availability at the time of booking. Distances are provided as a guide only. Conditions apply and will be emailed with confirmation of booking, these can also be viewed at www.afl.com.au/eventoffice.

BOOK ONLINE TO SECURE YOUR PLACE: AFL.COM.AU/EVENTOFFICE



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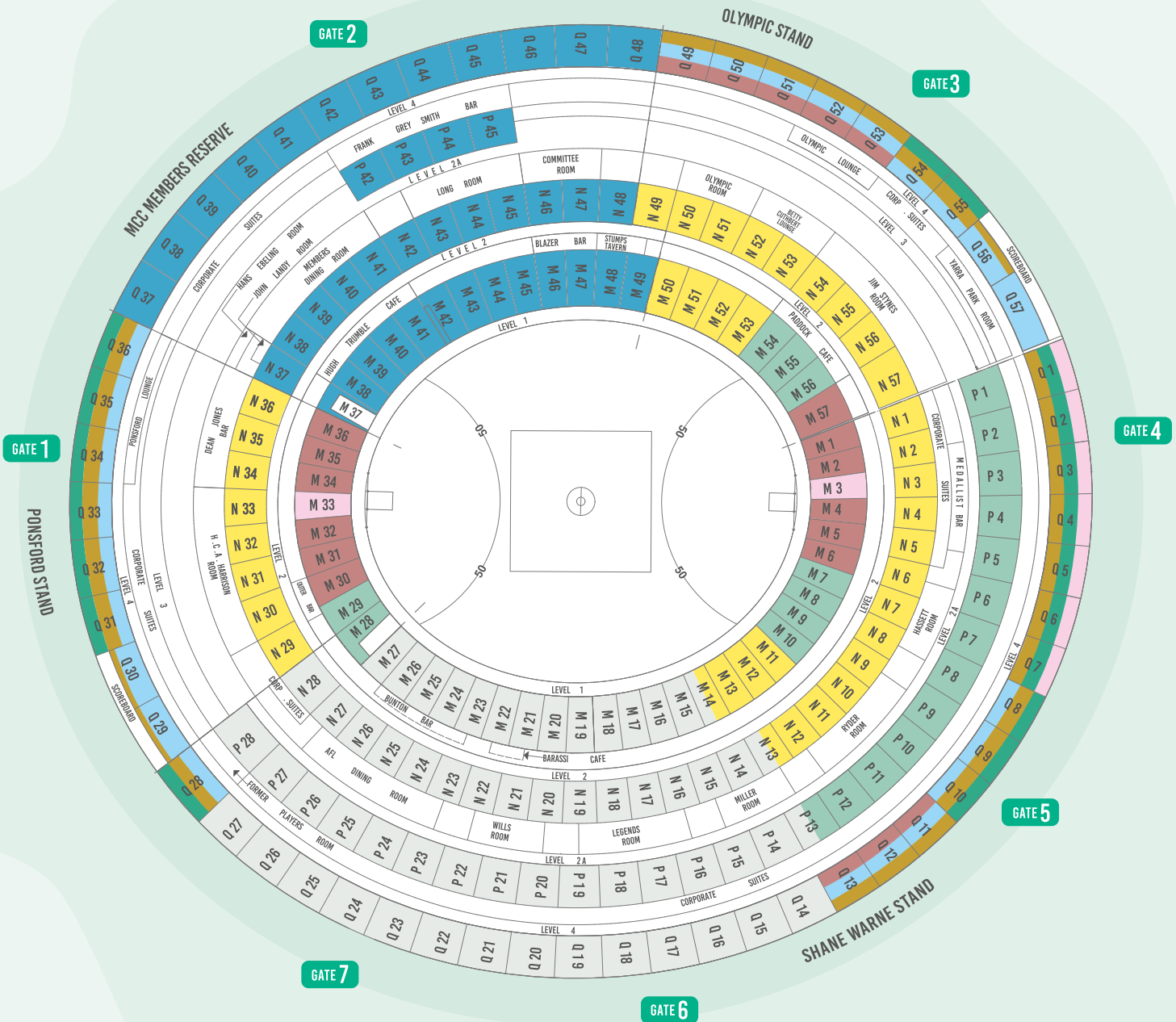
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2023 TOYOTA AFL GRAND FINAL SEATING MAP



Subject to change. To be used as a guide only.



- CATEGORY 1
- CATEGORY 4
- CATEGORY 7
- CATEGORY 2
- CATEGORY 5
- AFL MEMBERS RESERVE
- MCC MEMBERS RESERVE
- CATEGORY 3
- CATEGORY 6



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2023 TOYOTA AFL GRAND FINAL

BOOKING FORM



IMPORTANT TO NOTE: ONCE THIS BOOKING FORM IS SUBMITTED, A BOOKING CANNOT BE CANCELLED UNDER ANY CIRCUMSTANCES.

CONTACT DETAILS

CONTACT NAME
 COMPANY
 ADDRESS
 POSTCODE
 TELEPHONE EMAIL

GUEST NAMES

1 5 9
 2 6 10
 3 7 11
 4 8 12

FOR INFORMATION ON ACCOMMODATION, PLEASE TICK AND THE AFL EVENT OFFICE WILL CONTACT YOU

PACKAGE DETAILS (PLEASE INDICATE THE NUMBER OF PACKAGES IN BOX BELOW)

PACKAGE	SELECTION	QTY	UNIT PRICE	TOTAL
INVOICE TOTAL				\$

PAYMENT

I WISH TO PAY BY CREDIT CARD INVOICE BPAY

PAYMENT OPTIONS (Note - all payments are non-refundable)

- a) **Credit Card:** if you choose to pay by credit card the following fees, will be added to the Booking Total, will apply: Visa/MasterCard - 1.32% and American Express - 2%. Please complete your credit card details where indicated below. The AFL Event Office will process your credit card upon receipt of your Booking and will forward you a Booking Confirmation within 24 hours of receipt.
- b) **Invoice:** If you choose to pay on invoice, the AFL Event Office will provide you with a Booking Confirmation together with an invoice, which can be made out to the Club or the package purchaser directly. Full payment will be required within 24 hours, payment can be made by direct deposit (EFT).
- c) **BPAY:** BPAY payments are available - a fee of \$1.15 per booking applies. If BPAY is selected as the preferred method of payment, you will receive a confirmation email from the AFL Event Office with a Biller Code and the package purchaser's individual BPAY payment reference number.

CARDHOLDER AUTHORISATION

CARD TYPE VISA MASTERCARD AMERICAN EXPRESS

In lieu of my credit card imprint, I, the undersigned..... holder of credit card:
 INSERT CARDHOLDER NAME

CARD NUMBER EXPIRY CVC

I hereby authorise AFL Event Office, as the merchant account holder, to charge my credit card with the above Booking Total plus the applicable Credit Card Fee as defined under Payment Options (a). I authorise the AFL Event Office to use my faxed or scanned signature in executing payment for my booking with the AFL Event Office as detailed above. I agree to waive any charge back rights and in the event of a dispute, requests for a refund must be submitted in writing to the AFL Event Office. I declare that the above payment has been made on behalf of all persons booked under this booking as detailed above.

Cardholder Name as it appears on your Credit Card:

CARDHOLDER'S SIGNATURE DATE

ACKNOWLEDGEMENT

By submitting this Booking Form, I acknowledge and accept the Booking Conditions attached, including the terms of cancellation, and the AFL Privacy Policy (available at www.afl.com.au/privacy or upon request)

SIGNATURE DATE



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2023 TOYOTA AFL GRAND FINAL

THIRD PARTY BOOKING CONDITIONS



Thank you for booking with AFL Event Office. Please carefully read these conditions as they form the basis for AFL Event Office accepting your booking.

GENERAL INFORMATION

- Packages are limited and subject to availability.
- All prices are in Australian dollars, inclusive of Australian Goods and Services Tax (GST) calculated at the current rate of 10% (subject to change).
- Please check the spelling of names to ensure they match the individual's passport, driver's licence or photo identification.
- In relation to all bookings where more than one passenger is travelling, the person making the booking on behalf of his/her travelling companions will be deemed to have accepted the booking conditions on behalf of all of his/her travelling companions.
- In relation to bookings including a child under the age of 18, please note that all functions take place in a corporate environment, and the parent/guardian is at all times responsible for their children.

IMPORTANT INFORMATION RELATED TO COVID-19

- Even with health and safety measures in place at matches, you acknowledge there remains an unquantifiable risk of transmission of viral illness including COVID-19 at a match at this time and you have considered that risk and your own personal circumstances, including any health condition or vulnerability that you may have or that of persons whom you will be in close contact with following your attendance at a match. You acknowledge that, for a small number of people, COVID-19 has very serious health consequences. By attending a match you (and any persons who attend the match with you) acknowledge and accept these obvious risks and the associated serious consequences.
- During your attendance at any match, you must comply with any direction given by the AFL (or AFLEO on behalf of the AFL) and the venue, and any direction or guidance given by the State and Federal Government in relation to COVID-19.
- Unless otherwise advised by AFLEO, patrons purchasing packages are able to provide contact details for the purchaser only (name, mobile number and email (or address where purchaser does not have an email account)). You must provide this information to AFLEO and ensure that it is accurate.
- All personal details are collected in line with the AFL Event Office Privacy Policy. You understand that the AFL Event Office also collects personal information on behalf of the AFL and you have read and agree to the terms of the AFL Privacy Policy.

TICKET INFORMATION

- AFLEO is authorised by the AFL to sell and/or distribute 2023 Toyota AFL Grand Final packages.
- 2023 Toyota AFL Grand Final Tickets are sold subject to AFL Ticket and Entry Conditions and the venue conditions of entry. If you have not received these conditions, please contact AFL Event Office to request a copy.
- The provisions of the 2023 Grand Final Ticket Scheme and Major Events Act 2009 (VIC) apply to the 2023 Toyota AFL Grand Final. AFLEO is authorised by the AFL to sell and/or distribute 2023 Toyota AFL Grand Final tickets (AFL Authorisation Code - USAFL23/20). The Ticket Scheme and Major Events Act must be strictly complied with in relation to use of your tickets.
- 2023 Toyota AFL Grand Final ticket(s) may not, without prior written authorisation of the AFL, be re-sold at a premium or used for advertising, promotion or other commercial purposes (including competitions or trade promotions), or to enhance the demand for other goods or services, either by the original purchaser or any subsequent bearer. If the ticket is sold in breach of these conditions, the ticket will be void and will not entitle the holder to admission to the event.
- All endeavours will be made to seat bookings together within the function. Final allocations will be subject to final mix of booking sizes relative to venue capacity.
- Tickets cannot be refunded or exchanged under any circumstances after purchase (except as set out in these Booking Conditions or the AFL Ticket and Entry Conditions). We strongly recommend you record details of your AFL Grand Final ticket in case the tickets are misplaced or lost.
- **NOTE:** Once requested, tickets cannot be cancelled or exchanged under any circumstances.

GRAND FINAL PLUS PASS CONDITIONS (IF PURCHASED VIA AFLEO)

ACCESS TO WEEK 3 OF THE 2023 TOYOTA AFL FINALS SERIES

Grand Final Plus Pass holders are entitled to one (1) ticket per package to the nominated match played in Week 3 of the 2023 Toyota AFL Finals Series. The ticket will provide the holder with admission and allocated reserved seat to the match.

TICKET ALLOCATION AND CATEGORY FOR WEEK 3 OF THE 2023 TOYOTA AFL FINALS SERIES

- Grand Final Plus Pass holders will be provided a passcode and will be required to log on to the relevant ticketing agent platform to redeem their ticket (at no cost) to Week 3 of the 2023 Toyota AFL Finals Series.
- In order to secure their guaranteed Week 3 seating for their nominated match in the 2023 Toyota AFL Finals Series, Plus Pass holders will be required to redeem their seats in specified window of time with the relevant ticketing agent. The timing and agent will be communicated to Plus Pass holders in advance of each match.
- You will be provided with a Category 3 seat for the Week 3 match played at the nominated venue.

TRANSFERABILITY OF TICKETS

- Unless otherwise advised by the AFLEO, if you are unable to utilise any of the ticketing entitlements of your Grand Final Plus Pass, you cannot transfer your ticket/s to a friend, relative, colleague or other attendee under any circumstances.
- Under no circumstance are any ticketing elements of the Grand Final Plus Pass to be on-sold or re-sold or used for advertising, promotion or other commercial purposes without express permission of the AFL. Severe penalties apply for any breach of these guidelines.

LOST TICKETS

If a ticket(s) has been lost, they will only be reprinted with authorisation from the Grand Final Plus Pass holder. A request to reprint a ticket must be addressed to info@afleventoffice.com.au as soon as possible. Once tickets are reissued, there will be no circumstance in which the original ticket(s) will be admitted to the match.

WHEELCHAIR AND CARER POSITION OR ACCESSIBLE SEATING

- If a wheelchair and carer position or accessible seating is required for the Week 3 match, Grand Final Plus Pass holders must advise AFLEO at the time of their purchase of the Grand Final Plus Pass.
- Wheelchair and carer spaces are limited and will be subject to availability.

STANDARD AFL TICKETING TERMS AND CONDITIONS

- All Grand Finals Plus Pass tickets are subject to the AFL's standard ticketing terms and conditions.
- Ticket(s) may not, without the prior written consent of the AFL, be resold or offered for re-sale at a premium (including via on-line auction sites) or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services, either by the original purchaser or any subsequent bearer.
- If a ticket is sold or used in breach of this condition, the ticket may be cancelled without a refund and the bearer of the ticket may be refused admission.
- The provisions of the Major Events Act 2009 (VIC) apply to the Week 3 match. The legislation must be strictly complied with in relation to use of your tickets.

HOTEL INFORMATION (IF PURCHASED VIA AFLEO)

- Meals are not included unless indicated otherwise.
- Double and twin rates are based on two (2) persons sharing existing bedding unless indicated otherwise. Triple and quad rates are based on three (triple) or four (quad) persons sharing existing bedding unless indicated otherwise. Additional charges apply to a single room, extra persons and extra beds.
- The rating of accommodation is based on various factors which are generally accepted as indicative of a certain class, however, the AFL Event Office does not guarantee the standard, class, or fitness for purpose of that accommodation or service.
 - > **Budget:** Basic accommodation with limited range of facilities.
 - > **Standard:** Comfortable accommodation, good range of facilities and furnishings.
 - > **Superior:** Well-appointed accommodation, high standard of facilities, room amenities, guest services.

- > **First Class:** High standard of accommodation, extensive facilities, room amenities, guest services.
- > **Deluxe:** Luxury accommodation, exceptional standard of facilities, room amenities, guest services.
- Accommodation descriptions, hotel cleaning policy, facilities and distances have been provided by the individual hotels and are subject to change without notice. Hotel room photographs are representative only and actual rooms may vary from those shown.
- As a guide, check-in time at most hotels is 2:00pm, rooms may not be ready prior to this time for immediate occupancy upon arrival. It is possible to ensure immediate availability by paying the extra day's tariff and booking rooms for the night before arrival. Check-out time at hotels is usually 10:00am however, this does vary amongst the various properties. Rooms still occupied after the designated check-out time may incur charges; to be confirmed upon request.

LOST TICKETS

If a ticket(s) has been lost, they will only be reprinted with authorisation from the 2023 Toyota AFL Grand Final ticketholder. A request to reprint a ticket must be addressed to info@afleventoffice.com.au as soon as possible. Once tickets are reissued, there will be no circumstance in which the original ticket(s) will be admitted to the match.

WHEELCHAIR AND CARER POSITION OR ACCESSIBLE SEATING

If a wheelchair and carer position, or accessible seating is required for any match, the purchaser must advise at the time of purchase of your 2023 Toyota AFL Grand Final package. Wheelchair and carer spaces are limited and will be subject to availability.

TICKET FULFILMENT

Following full payment, further information around your package - including ticketing fulfilment and any relevant event information - will be communicated via email in the lead up to the 2023 Toyota AFL Grand Final. No tickets will be provided without all necessary contact details of the purchaser and any information required for attendees.

TERMS OF PAYMENT AND CANCELLATION

Payment in full is required at the time of booking. Up to Sunday 17 September, credit card / debit card, BPAY or Direct Deposit payments are accepted. From Monday 18 September, only credit card payments are accepted. See Methods of Payment below. Subject to applicable laws, all payments made are non-refundable (except as set out in these Booking Conditions). **NOTE:** Once a booking is requested the package purchaser is responsible for full payment; a booking cannot be cancelled under any circumstances.

METHODS OF PAYMENT

- All payments must be made in Australian dollars, payment in any other currency will not be accepted.
- **Credit Card / Debit Card:** AFL Event Office accepts credit card / debit card payments, subject to the following fees: Visa, MasterCard 1.32% of the amount payable, American Express 2% of the amount payable. This fee will be added to the amount due as detailed on your invoice. **NOTE:** AFLEO accepts no responsibility for invalid credit cards or the fraudulent use of credit cards. Any loss incurred under these circumstances would be the responsibility of the Club or authorised On-Seller.
- **BPAY:** The AFL Event Office Biller Code and your individual BPAY payment reference number will appear on your invoice. A BPAY fee of AU\$1.15 applies.
- **Direct Deposit:** AFL Event Office bank account details will be listed on your invoice. AFL Event Office is not liable for remitting bank fees, please make any arrangements necessary to cover such fees.
- Due to an increase in fraudulent activity, please note the following:
 - > Requests for the refund of overpayments via BPAY and Direct Deposit will take up to 30 business days. Requests will not be processed until the recipient has been adequately identified.
 - > Requests for a refund to be credited to a bank account, other than that used for the payment in question, will require a Statutory Declaration.

CONSUMER PROTECTION

General Travel Group Pty Ltd, trades under licence from the AFL as AFL Event Office (AFLEO). All AFLEO clients are protected under Australian Consumer Law; for further details click here to visit the ACCC website.

Our services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled:

- to cancel your service contract with us; and
- to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to be compensated for any other reasonably foreseeable loss or damage. If the failure does not amount to a major failure you are entitled to have problems with the service rectified in a reasonable time and, if this is not done, to cancel your contract and obtain a refund for the unused portion of the contract.

AGREEMENT

These Booking Terms and Conditions (effective May 2023) supersede any previous version published by AFL Event Office. In making this booking and/or amendments thereto, I agree to be bound by the Booking Terms and Conditions. Any prior arrangements, agreements, representations or undertakings are superseded.

LAW OF CONTRACT

These Booking Conditions are governed by the laws of Victoria and any action arising under them or in any way connected with the travel arrangements may be bought only in a court in Victoria, subject to any law which is expressly inconsistent with this.

AFLEO CONDITIONS OF RESPONSIBILITY

AFL Event Office, a division of General Travel Group Pty Ltd ABN 85 003 133 551 and/or their subsidiaries and/or associated companies, give notice that all final travel documentation issued by them, or on their behalf are supplied as agents, and all arrangements for hotel accommodation, entry tickets, transport and conveyance are supplied upon the express conditions that they are not liable for any injury, damage, loss, accident, delay, sickness howsoever caused or occurring to persons or to property.

AFL Event Office and/or their subsidiaries and/or associated companies give notice that should any damage be caused by the passenger to the property, contents or grounds of the hotel accommodation, or to the property of a third party supplier in carrying out the arrangements of the tours, the costs of repairing any damage caused by the passenger will be the responsibility of the passenger and must be paid to AFL Event Office forthwith by the passenger.

AFL Event Office and/or the subsidiaries and/or associated companies accept no responsibility for loss or additional expenses for any failure to perform or delay if that failure or delay is due to anything beyond their reasonable control. Should there be any disruptions or delays to any service to be provided it will be the responsibility of the passenger to contact AFL Event Office or the Agent/Operator.

The transportation companies or firms concerned are not to be held responsible for any act, omission or event during the time passengers are not on board their aircraft or conveyance. The passage contract in use by the carriers concerned when issued shall constitute the sole contract between the transportation companies or firms and the purchaser of these tours and/or passengers.

AFL Event Office and/or their subsidiaries and/or associated companies give notice that if passengers are attending an event that the event tickets will be subject to Conditions of Entry to the Venue. These conditions are available by contacting AFL Event Office, Level 3, 11 Queens Road, Melbourne, Victoria, Australia 3004. Tel (03) 7035 3790 Email: info@afleventoffice.com.au. This clause does not exclude or limit the application of any statutory provision where to do so would contravene that statute or cause any part of this clause to be void.

AFL Event Office and/or the subsidiaries and/or associated companies excludes all implied conditions and warranties except any implied condition or warranty, the exclusion of which, would contravene any statutory provision or cause any part of this clause to be void. AFL Event Office and/or the subsidiaries and/or associated companies liability is limited, where it is liable, to refunding the price of the service or product.



To take your place in history, please contact

Clinton Young at the Hawthorn Football Club on 0437 857 248 or by emailing clintony@hawthornfc.com.au

AFL AUTHORISED ON-SELLER USAFL23/09. CONDITIONS APPLY.



WITNESS HEROES BECOME IMMORTALS

